

# Phone safety and security

**metro**PCS<sup>®</sup>  
Wireless for All.

Helpful tips to keep you safe and your phone secure.  
For additional details, please refer to your phone's user guide.

#### How to Choose a Secure Password

- Avoid using words or phrases that have personal significance because they are less secure.
- You should mix letters and numbers.
- Try to memorize the password, and avoid writing it down.
- The longer the password, the more secure it generally will be.
- Do not use the same password for everything that requires one.
- You should change your password regularly and not share it with others.

#### Tips to Keep You Safe at a Public Hotspot

- Never leave your phone unattended—not even for a moment.
- Do not allow your phone to automatically join the nearest network. Instead, manually select the hotspot when you connect.
- Make sure you are on a legitimate hotspot by checking with the host to confirm the network name and connection process.
- Try to minimize the amount of sensitive, personal data you store on your laptops and mobile devices.
- Do not engage in online banking or trading at a public hotspot.
- Turn off your Wi-Fi connectivity when you are not using it.

#### Precautions When Downloading Apps

- Approve the installation of the software instead of using automatic download.
- Read the comments in the Market before you download an app.
- Check the rating for an app. Use caution when downloading apps with low ratings.
- Before downloading an app, scroll down to the “About the developer” section after first selecting an app in the Market, then hit “View more applications.” Look through the apps this person or team has developed.
- Read through the permissions your desired app will request from your phone to perform its job.

#### Basic Phone Safety

- Never use a battery that is not approved for use with your phone since this could damage the phone and/or battery and might cause other more serious battery-related issues like leakage, fire or explosion.
- Do not expose the battery charger or adapter to direct sunlight or use it in places with high humidity, such as a bathroom.
- Never place your phone in a microwave oven as this will damage your oven and will likely cause the battery to explode.
- Never store your phone in temperatures less than -4°F or greater than 122°F.
- Do not dispose of your battery by fire or with hazardous or flammable materials.
- When riding in a car, do not leave your phone or set up the hands free kit near the air bag. If wireless equipment is improperly installed and the air bag is deployed, you may be seriously injured.
- Do not use a hand-held phone while driving.

## Basic Phone Safety (continued)

- Do not use the phone in areas where its use is prohibited. (For example: on aircraft or in school zones)
- Do not use harsh chemicals (such as alcohol, benzene, thinners, etc.) or detergents to clean your phone. This could cause a fire.
- Do not drop, strike, or shake your phone severely. It may harm the internal circuit boards of the phone.
- Do not use your phone in high explosive areas as the phone may generate sparks.
- Do not damage the power cord by bending, twisting, pulling, or heating. Do not use the plug if it is loose as it may cause a fire or electric shock.
- Do not place any heavy items on the power cord. Do not allow the power cord to be crimped as it may cause electric shock or fire.
- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock or seriously damage your phone.
- Do not disassemble the phone.
- Do not place or answer calls while charging the phone as it may short-circuit the phone and/or cause electric shock or fire.
- Make sure that no sharp-edged items such as animal's teeth or nails, come into contact with the battery. This could cause a fire.
- Store the battery out of reach of children.
- Be careful that children do not swallow any parts (such as rubber plugs, earphone, connection parts of the phone, etc.) This could cause asphyxiation or suffocation resulting in serious injury or death.
- Unplug the power cord and charger during lightning storms to avoid electric shock or fire.
- Only authorized personnel should service the phone and its accessories. Faulty installation or service may result in accidents and consequently invalidate the warranty.
- Some emergency phone numbers, such as 911, can be called under any circumstances, even when your phone is locked. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.